### 2011 Military Health System Conference

Air Force Resiliency Program Overview

The Quadruple Aim: Working Together, Achieving Success
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24 Jan 11



Headquarters Air Force Resiliency Division

# What is Resiliency?



 Resiliency: "Is the ability to withstand, recover and or/grow in the face of stressors and changing demands."

Source: DCoE for Psychological Health and Traumatic Brain Injury

Good resilienc e is like a rubber band...



Bouncing
back is
good
adjustment
and a great
way
to handle

Resilien
cy
usually
leads to
good

#### **Stress Continuum**



READY	REACTING	INJURED	ILL
<ul> <li>Good to go</li> <li>Well trained</li> <li>Prepared</li> <li>Fit and tough</li> <li>Cohesive units, ready families</li> </ul>	<ul> <li>Distress or impairment</li> <li>Mild, transient</li> <li>Anxious or irritable</li> <li>Behavior change</li> </ul>	<ul> <li>More severe or persistent distress or impairment</li> <li>Leaves lasting evidence (personality change)</li> </ul>	<ul> <li>Stress injuries that don't heal without intervention</li> <li>Diagnosable</li> <li>PTSD</li> <li>Depression</li> <li>Anxiety</li> <li>Addictive Disorder</li> </ul>

Chaplain & Medical Responsibility Individual Responsibility

Leader Responsibility

# **AF Resiliency Program**



# Airman

Deployment
Transition
Center

**Education** 

**Training** 

**Working Groups** 

Research

# **Family**

**Social Connections** 

Leisure Programs

**Education** 

**Working Groups** 

Research

# **Deployment Transition Center**



- Deployment Transition Center (DTC): Stood up 1 Jul
   10
  - Location: Ramstein AB
  - Purpose: Decompression/reintegration (not mental health)
  - Attendees: Teams of three or more "regularly exposed to significant risk of death in direct combat"
- SF, EOD, Combat Convoy, Red Horse (Projected: Medical OTW, K9 Teams, Intel, Combat Weather)
- Identified for DTC attendance protection deployment by FAM/Career Field
- Program for individuals/pairs
- 1,055 attendees through 31 De

## Resiliency Strategy



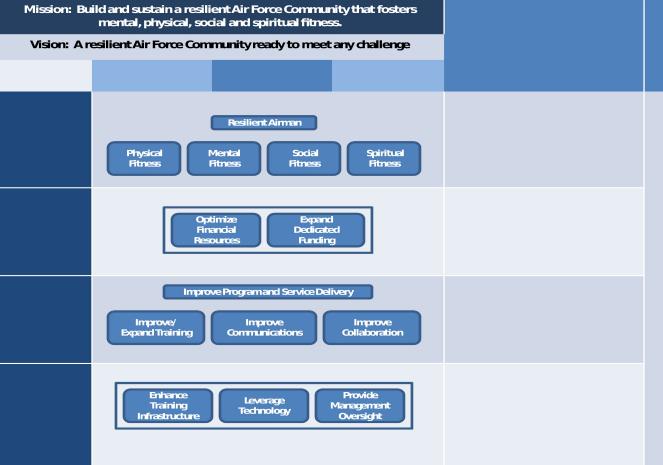
- Resiliency Workshop: Held 20-24 Sep 10, Andrews AFB
  - 30 MAJCOM and HAF reps, Sister Services
  - University of North Carolina
    - Dr. Gary Bowen, Professor of Sociology
  - Defense Centers of Excellence
- Developed AF Resiliency "Strategic Roadmap"
  - Living document
  - Sub-working groups to conduct gap analysis, research best practices, develop model, measures, delivery platforms, etc.

# Air Force Resiliency Roadmap





## Air Force Resiliency Roadmap



# Tiered Sustainment Training Model



Tier 1: Targeted + Tracked

CST DTC Yellow Ribbon Program



Tier 2: Targeted

**Intervention & Training** 

Mandatory Training
ART, CDE, DEFED





Tier 3: Everyday
Stresses & Training

Exercises, Inspections & CC Call

Unit Safety Briefs, Financial classes, PHAs Family Advocacy, Chaplain Services, CBTs

Foundational Training



Strong Wingman Culture Ensures Airman Resiliency

### Collaboration



- Networking with other agencies Studies/Validation
  - Defense Centers of Excellence for Psychological Health & Traumatic Brain Injury (dedicated resiliency section)
    - Providing subject matter experts to sub working groups
    - Conducting two Program Reviews for each service
      - ACC/AMC Comprehensive Airman Fitness & SFs Defender's Edge (mental health program for SF Amn)
- RAND Study:
  - Research/document existing and developing programs and policies aimed at promoting resiliency
- Recommend methods to measure resiliency
  - Evaluate data on AF members and their families

# **Family Resiliency**



- Air Force has a long tradition of taking care of families
  - "Resiliency" efforts embrace the family arena
  - Efforts underway:
    - Key Spouses: Support and Resiliency Inventory for spouses (SRI-S) will be completed by the 4K reps on all bases 28 Feb -10 Mar 11
      - Spouses will complete on-line survey to provide feedback on usefulness/helpfulness of SRS-I in assessing individual resiliency
- AF Teen Council: First-ever AF-wide Teen Leadership Council kicked off 6 Jan 11 with conf call
  - Focus: Collect info affecting teens; address issues
  - Annual Youth of the Year Award Ceremony and Teen forum, Aug 11, Pentagon/DC

## Caring for People



- Caring for People Forum (CfP)
  - May 10, AF/CAIB approved base-level CfP forums; broad base (officer, enlisted, single airmen, reserve, guard, etc.) to discuss community issues
  - Top issues will flow to MAJCOMs; issues beyond MAJCOMs to be addressed by AF CfP Forum, Jul 11
- Leaders Role
  - Be proactive; build resiliency before problems occur
  - Know your people; be able to detect changes, be involved
  - Know your resources/programs; be able to refer them to the appropriate Airmen, Family, Chaplain or Medical POC
  - Nominate the right people to attend DTC

## The Way Ahead



- Formal training: target accession points with psychological learning objectives
- Evaluate resiliency programs for possible AF-wide implementation via RAND study
- Hire 71 Community Support Coordinators
- POM for HAF/MAJCOM and DTC manpower (19 positions)

# **Questions?**



**????**